

## THE UNIVERSITY OF OXFORD

### TERMS AND CONDITIONS FOR MATRICULATED STUDENTS



*PLEASE READ THIS DOCUMENT CAREFULLY. IT CONTAINS IMPORTANT INFORMATION ABOUT YOUR CONTRACT WITH THE UNIVERSITY*

#### **Contract with the University**

1. As a student at Oxford University you will be a member of both the University and of one of its colleges, societies or permanent private halls. For convenience this document refers to permanent private halls, societies and colleges as “colleges”.
2. You will have two separate contracts: one with the University and one with your college.
3. The purpose of these Terms and Conditions is to set out the contractual basis for your relationship with the University, and to draw your attention to key terms.
4. Your contract with the University is made up of:
  - a. The documents provided with these Terms and Conditions. These include:
    - i. these Terms and Conditions;
    - ii. the Student Handbook;
    - iii. the Course Information Sheet;
    - iv. the offer letter from your department (for graduates); and
  - b. The University’s Statutes and Regulations, and rules and policies made under them (see paragraph 12 below).
5. Graduates receive their offer of a place at the University as an offer letter from their department. Undergraduates receive their offer through UCAS. In either case this is the University’s formal offer of a place (the “Offer”).
6. For Graduates, you will enter into your contract with the University when you accept your Offer.
7. For Undergraduates, you will enter into your contract with the University either:
  - a. when you accept your Offer as your “Firm Choice”; or
  - b. if you accept your Offer as your “Insurance Choice”, when your “Insurance Choice” automatically becomes your “Firm Choice” (i.e. because you do not get the required grades for your original “Firm Choice”).
8. Please note that your Offer is likely to be subject to academic and/or financial conditions and is distinct from any college offer letter.

#### **University and College Membership**

9. You must be a member of a college in order to be a member of the University.
10. Your continuing relationship with the University is linked to your continuing relationship with your college. Similarly, your Offer from the University is linked to your college offer. If you decline either offer, or if you fail to meet the conditions of either offer, you will lose your place at both the University and your college.

11. If your college membership is terminated (e.g. for breach of college rules and regulations), your membership of the University will also end. If you are suspended by your college, or subject to other disciplinary or procedural measures, the University may take similar steps.

### **University Statutes, Regulations and Policies**

12. By accepting your Offer you agree to comply with the University's Statutes and Regulations as amended from time to time and with the Statements and Codes of Policy, Practice and Procedure which are made under them. Links to these are set out at <http://www.admin.ox.ac.uk/statutes/>, <http://www.admin.ox.ac.uk/iso/statutes/> and <http://www.admin.ox.ac.uk/examregs/>. They include:
- a. the University's Code of Discipline under Statute XI. This sets out behaviour which is considered unacceptable by students and which may result in disciplinary action; and
  - b. other regulations concerning your studies, residence, conduct and behaviour: examples are regulations relating to examinations, the ownership and exploitation of intellectual property, harassment, the use of IT and library facilities, health and safety issues and legislative requirements such as data protection.
13. The key provisions which you need to be aware of are summarised in your Student Handbook and in these Terms and Conditions.
14. By accepting your Offer you agree that the University may take disciplinary action against you for breach of its Statutes and Regulations and the Statements and Codes of Policy, Practice and Procedure, including the Code of Discipline. Such action would take place under the appropriate procedure and could result in sanctions including suspension or expulsion.

### **Your Responsibilities**

15. It is your responsibility:
- a. to act as a responsible member of the University's community, including treating other members of the community and the public with courtesy and respect.
  - b. to progress your own academic studies. This will include submitting work when required to do so, meeting college and University deadlines and attending tutorials, classes and lectures.
  - c. to seek help or raise concerns if you are having difficulty in any area of your academic or pastoral life. A wide range of support is available from your college, department, central University services, fellow students and the Student Union. Further details of who to contact are set out in section 3 of the Student Handbook and will be provided in your Course Handbook and College Handbook.
  - d. to follow good academic practice, including following the University's policies on plagiarism, academic integrity in research and conflicts of interest. More information is available at sections 8.7, 11.5 and 11.6 of the Student Handbook.
  - e. to ensure that your fees and other charges are paid when they are due. You are responsible for any non-payment even if your fees are being paid by a third party.
  - f. to obtain an appropriate visa if necessary and abide by any visa conditions including maximum permitted working hours and the types of work allowed. Failure to do so may result in disciplinary sanctions in addition to any legal consequences. Support and information are available from Student Immigration and at <http://www.ox.ac.uk/students/visa>

### **Professional Qualification or Accreditation Requirements**

16. If your course leads to a professional qualification or accreditation you may also be subject to regulations relating to your conduct required by the relevant professional regulation body (such as fitness to practise for students studying medicine). If you fail to meet these you may be unable to continue your course. More detail is available from your department and will be set out in your Course Handbook when you enrol.

### **Teaching and Supervision Arrangements**

17. If your Offer is for a research degree it will be based on your choice of subject area. If you later ask to change subject area or supervisor, this will have to be approved by the relevant department(s) having regard to the availability of appropriate supervision either in your new subject or from an alternative supervisor.
18. Teaching for undergraduate students is provided by both the University and your college. Your college will provide more information about college teaching, including tutorials.

### **Fees and Payment**

19. Details of the fees and charges you will have to pay the University are set out on your Course Information Sheet.
20. Course fees and charges will usually increase annually.
21. EU students who start on a programme of study in 2019/20 will be charged the Home rate for course fees for all years of their programme.
22. For both Home and EU undergraduate students starting their first undergraduate degree, tuition fees nationally are subject to a governmental fee cap, which is subject to annual review and at present is expected to rise by no more than RPI each year. Current university policy is to charge fees at the level of the cap set by the government.
23. In deciding the annual level of increase for all other categories of student, the University and colleges will take into account a range of factors, including rises in the costs of delivering the programme, and changes in government funding. The increase will not exceed 6% each year, or the Consumer Price Index (CPI) if higher.
24. The fees that you will need to pay in any one academic year will usually be published before the first application deadline for the programme concerned. Normally this will be during September of the previous year.
25. The level of additional course costs (e.g. cost of field trips) will usually increase annually. Increases are expected to be in line with inflation, unless there are identifiable above-inflation rises in costs directly associated with the activity. These may, for example, include costs charged by third parties.
26. The level of fees relating to examinations and related matters (e.g. entry for examinations, resubmission of theses, late entry for examinations, copies of transcripts etc) will usually increase annually. Increases are expected normally not to exceed 6%, or CPI if higher, but may be greater to reflect the examining and administrative costs associated with the activity. The fees applying in any one academic year will be published by September of the previous year.
27. You must usually pay your course fees in full for the year no later than Week 1 of the first term. This may be different if your fees are being paid through a government loan system.

28. Failure to pay fees and charges when due may lead to sanctions, including suspension or termination of University membership.

### **Living Expenses**

29. You will normally have to live in Oxford during your course (see section 5 of the Student Handbook) and will need to pay for your living costs such as food, accommodation, and personal items.
30. If you live in University or college accommodation this will be subject to a separate contract with either the University or your college as appropriate.
31. Information on the likely range of living costs is set out on your Course Information Sheet. You should allow for an estimated increase in living expenses of 3% each year.

### **Changes to Courses**

32. The University will seek to deliver each course in accordance with the description set out in your Course Information Sheet.
33. However, there may be situations in which it is desirable or necessary for the University to make changes in course provision, either before or after enrolment. Where desirable or necessary changes are to be made, the University will offer, where possible, appropriate and alternative options for affected students. If you do not wish to accept any alternative arrangements then you will have the opportunity to withdraw from your course.
34. The University will not make very substantial changes to courses (for example, a change to the course title, significant restructuring, substantial change in course content, or the introduction of a progression hurdle) which would impact on you once you have started your course. In exceptional circumstances it may be necessary for the University to make such a change after you have accepted your place. This will not normally happen less than 3 months before you start your course. You will be notified of any such change (as compared to the description in your Course Information Sheet) and offered the opportunity to withdraw from the course. In exceptional circumstances we may need to suspend, discontinue or combine courses. This may be because of academic changes within subject areas, or as a result of low student numbers on a course.
35. Other changes could be made to course content, delivery and teaching provision because of developments in the relevant subject, enhancements in teaching or assessment practice, requirements of external accreditation processes, changes in staffing, resource constraints or changes in the availability of facilities. Such changes will take account of the reasonable expectations of prospective and current students.
36. Once you have accepted your Offer, you will be notified of any material change made before you start your course (as compared to the description in your Course Information Sheet) and you will be offered the opportunity to withdraw from the course.
37. Once you have started your course, you will be consulted about any proposed material course change (except changes which are solely for students' benefit) which would affect the part of the course which you have already started studying.
38. The provision of course options which depend on the availability of specialist teaching, or on placement at another institution, cannot be guaranteed in advance.
39. The University will not be liable to you in any manner whatsoever for any failure or delay, or for the consequences of any failure or delay, in performance of any of its contractual obligations with you if such delay or failure results from events, circumstances or causes beyond its reasonable control, such as: industrial action, acts of god, acts of terrorism, the

unanticipated departure or absence of key members of University staff, failure by third party suppliers and subcontractors or where the numbers recruited to a course are so low that it is not possible to deliver an appropriate quality of education for students enrolled on it.

### **Intellectual Property**

40. The University's position regarding ownership of Intellectual Property in students' work is set out in Statute XVI and is summarised in section 7 of the Student Handbook.

### **Personal Data**

41. The University will collect and use information about you in accordance with the principles set out in the University's Student Privacy Policy at <https://www.admin.ox.ac.uk/councilsec/compliance/gdpr/privacynotices/student/> . This includes ensuring that your data will only be used in a way which is fair, lawful and secure. In addition, each college will have its own privacy notice.

### **Complaints Procedure**

42. The University's complaints procedure is explained in section 11 of the Student Handbook. Student complaints should be made to the Proctors' Office. There is a subsequent right to complain to the Office of the Independent Adjudicator.

### **Jurisdiction**

43. Your contract with the University and any dispute arising from it (including non-contractual disputes) shall be governed by the laws of England and Wales and shall be subject to the exclusive jurisdiction of the English Courts.